



Advanced Technical Services

Data Center Repair Services

Providing DC Plant Support Solutions to the Data Center Industry

Advanced Technical Services (ATS) offers a variety of data center service offerings to help customers reduce cost, reduce cycle times and increase customer satisfaction.

The ATS' team is committed to delivering the highest level of customer satisfaction throughout the process and offers a variety of repair and logistics solutions to streamline the RMA process.

As an ISO-9000 certified repair center, all ATS repairs conform to the highest standards of quality and delivery. After repairs are completed all units are fully load tested to insure proper operation in the field.

Data Center support solutions include; a dedicated in-house technical staff for faster repair cycle times, and advanced exchange and warranty screening programs to reduce cost, and make certain critical equipment is available when and where it is needed most.

Certified & Trained Technical Staff

Since 1981, our team of highly skilled engineers, technicians, and warehouse support staff have supported the needs of major OEM customers worldwide. The ATS technical staff has over 300 years of combined experience and has repaired over 12,000,000 electronic products for their customers.

Advanced Exchange Programs

Our Advanced Exchange Programs help minimize customer wait time by sending pretested products out to customers in advance of their defective returns. Advanced Exchange Programs have consistently been shown to improve customer satisfaction and loyalty across many industry groups.

Warranty Screening

The RMA Solutions team offers warranty screening programs to help our customers reduce warranty costs. All incoming products are screened for warranty status and processed according to customer designed specifications. Warranty screening programs consistently lower the total cost of repair.

With over 300 years of combined technical experience our team of engineers, technicians and component replacement specialists insure that each repair meets stringent quality requirements and that each is fully load tested and ready to be returned to the data center.

ATS provides its customers the ability to customize an efficient repair and return solution that delivers lower cost and higher customer satisfaction. Based on customer requirements, we provide our customers with faster cycle times and lower cost solutions to help keep their networks up and running.



Services Offered

- Depot Repair Services
- Warranty Program Management
- Out of Warranty & Legacy Model Support
- Spares Management / Advance Exchange
- Same Unit Repair & Return Programs
- New and Refurbished Equipment Available
- Purchase of Under Utilized Equipment
- Full 1 Year Warranty



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