



Advanced Technical Services

Warehousing and Fulfillment Solutions Since 1981

Advanced Technical Services (ATS) offers a variety of warehousing and fulfillment solutions to help our customers store and deliver their products with lower cost, faster cycle times and with increased customer satisfaction.

The ATS team is committed to delivering the highest level of customer satisfaction throughout the fulfillment process and offers a variety of logistics solutions to help streamline the process. Customers can choose from several options to design the warehousing and fulfillment solution that best suits their unique business needs.

Warehousing and fulfillment solutions include; a dedicated in-house customer service and warehouse staff for faster order processing, expedited RMA and shipping solutions to improve order and delivery times, up to date technology to reduce cost and minimize shipping errors and make certain critical deliveries arrive when and where they are needed most.

Experienced Customer Service and Warehouse Staff

Since 1981, our team of highly trained customer service and warehouse support staff has supported the fulfillment and shipping needs of our U.S. and International customers. Since the company's inception, the customer service and warehouse team company has processed over 12,000,000 discreet shipments for our global customers.



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ISO 9001:2008 Certified

Expedited RMA and Shipment Processing

Our warehousing and fulfillment solutions include expedited RMA and shipment processing. Whether the order requirement is regular delivery or same-day shipment, ATS fulfills the order to customer specifications, on time.

RMA processing can be customized to provide some or all of the RMA process steps based on customers' needs and requirements. All incoming products are screened for warranty status and processed according to customer designed specifications. Warranty screening consistently lowers the total cost of repair and helps reduce overall warranty costs.

Expedited RMA and shipment programs have consistently been shown to improve customers' satisfaction and loyalty across many industry groups.



Updated Bar Code Technology

The ATS team utilizes bar-code technology to insure inbound and outbound shipments are processed accurately and according to customer specifications. Customized data reporting is also available upon request.

Services Offered

- Full trailer processing
- Bulk product receipt
- Bulk product break-down
- Value-added services
 - Lite assembly
 - Programming
 - Configuration
 - Kitting
- Packaging
- Storage (short and long term)
- Fulfillment
- Data Collection
- RMA Origination and Management