

Advanced Technical Services

Providing Marine Support Services Since 1981

Advanced Technical Services (ATS) offers a variety of marine electronics repair solutions to help customers reduce cost, reduce cycle time and increase customer satisfaction.

The ATS team is committed to delivering the highest level of customer satisfaction throughout the RMA process and offers a variety of logistics solutions to streamline repairs.

Marine support solutions include; a dedicated in-house technical staff for faster repair cycle times, advanced exchange and warranty screening programs to reduce cost and make certain critical equipment is available when and where it is needed most.

Certified & Trained Technical Staff

Since 1981, our team of highly skilled engineers, technicians, and warehouse support staff have supported the needs of major OEM customers worldwide. Since inception the company has repaired over 12,000,000 electronic products for their customers.

Industries Supported

- Marine
- Multimedia & Gaming
- Automotive
- Telecommunications
- Wireless
- CATV
- Homeland Security

Advanced Exchanged Programs

Our Advanced Exchanged Programs help minimize customer wait time by sending pretested products out to customers in advance of their defective returns. Advanced Exchange Programs have consistently been shown to improve customer satisfaction and loyalty across many industry groups.



Warranty Screening

The ATS team offers warranty screening programs to help our customers reduce warranty costs. All incoming products are screened for warranty status and processed according to customer designed specifications. Warranty screening consistently lowers OEM total cost of repair.



Services Available

- RMA Support/Management
- Warranty Screenings
- Eco-Implementation
- Modifications/Upgrades
- Component Level Repair
- Advance Exchanges
- Programming
- Configuration
- Testing
- Fulfillment
- Warehousing





